

101206T4HDR

HAIRDRESSING OPERATIONS MANAGER LEVEL 6

COS/OS/HD/CR/01/6/A

MANAGE BARBERING OPERATIONS

MAR/APR 2025



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION
COUNCIL (TVET CDACC)**

**WRITTEN ASSESSMENT
Time: 3 HOURS**

INSTRUCTIONS TO CANDIDATE

1. Marks for each question are indicated in the brackets.
2. The paper consists of **TWO** sections: **A** and **B**.
3. Answer all question in section **A** and any three (3) in section **B**
4. Candidates are provided with a separate answer booklet
5. **DO NOT** write on this question paper.

his paper consists of THREE (3) printed pages
Candidates should check the question paper to ascertain that all
pages are printed as indicated and that no questions are missing.

SECTION A (40 MARKS)

Answer ALL the questions in this section.

1. Give FOUR ways of maintaining hair clipper in salon. (4Marks)
2. Accidents in a beauty spa can impact operations, endanger clients, and affect the spa's reputation. Advise on FOUR types of accidents that can be avoided in a salon (4Marks)
3. State FOUR other hair services that can be done together with barbering (4Marks)
4. Development of standard operating procedures is a great way for managers and their teams to collaborate in the documenting of processes for everyone's benefit. State FOUR benefits of following the standards operating procedures in a company business (4 Marks)
5. There are several basic methods of locking dreadlocks. Name FOUR of them. (4Marks)
6. In case of fire break out in a barbershop. List THREE methods that can be used to put off the fire. (3Marks)
7. Highlight Two non-recyclable supplies used in barbering. (2Marks)
8. List FOUR actions to take in with an infectious condition. (4Marks)
9. State FOUR importance of client consultation as regards barbering. (4Marks)
10. You have been asked to guide your coworkers on maintaining professionalism when interacting with clients. Mention FOUR sensitive topics that should be avoided during conversations with clients. (4Marks)
11. Mention THREE tools used in barbering (3Marks)

SECTION B (60 MARKS)***Answer Any THREE Questions in This Section***

12. Maintaining and understanding health and safety in the salon is crucial, especially during barbering, to protect both clients and professionals from potential risks and hazards.
- a) Outline FOUR reasons why regular health and safety checks are essential in a salon. (4 Marks)
 - b) Explain SIX accidents that could occur during facial treatments and how to prevent them. (12 Marks)
 - a) List FOUR types of firefighting equipment and their uses. (4 Marks)
13. During consultation and analysis of the scalp and hair, it is important for a barber to have knowledge and understanding of different hair and scalp diseases and disorders.
- a) Explain FIVE types of alopecia (10Marks)
 - b) Explain FIVE causes of hair dandruff (10mks)
14. A Barber is a person whose occupation is to cut, dress, groom, style and shave hair.
- a) ~~Outline TEN key~~ Outline TEN key be involved in when performing a ~~level~~ cut procedure. (10Marks)
 - b) Outline TEN key steps involved in a bald style procedure. (10Marks)
15. When starting and running a business, is essential to understand and adhere to legal requirements and regulations this is particularly vital in the salon industry, where maintaining hygiene, ensuring safety, and protecting consumer rights are key priorities.
- a) Discuss FIVE key legal requirements that must be met when starting a salon business. (10Marks)
 - b) Explain FIVE laws or regulations that govern the operation of a salon business. (10Marks)