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Date: 31.07.2025 10:37 AM

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# **OFFICE ADMINISTRATION LEVEL 5**

BUS/OS/OA/CR/10/5/1/5d By: And Vocational College

Manage Office  $\mathbf{S} \stackrel{\mathsf{D}}{\mathbf{e}} \stackrel{\mathsf{d}}{\mathbf{c}} \stackrel{\mathsf{d}}{\mathbf{u}} \stackrel{\mathsf{d}}{\mathbf{r}} \stackrel{\mathsf{d}}{\mathbf{i}} \stackrel{\mathsf{d}}{\mathbf{v}} \stackrel{\mathsf{d}}{\mathsf{v}}$ 

July/August 2025



# TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION COUNCIL (TVET CDACC)

## WRITTEN ASSESSMENT

Printed By: And Vocational College Date: 31.07.2025 10:37 AM

**TIME: 3 HOURS** 

AM

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## INSTRUCTIONS TO CANDIDATE

1. This paper consists of **TWO** sections: **A** and **B**. Printed By: Technical And Vocational College

- 2. DARISW or  $AL_B L_0$  gues with in section A.
- 3. Answer question TWELVE (12) and any other TWEO: (2 nion)/B: ational Colege Date: 31.07.2025 10:37 AM

and average and indicated in the burnlests

- 4. Marks for each question are indicated in the brackets.
- 5. Candidates are provided with a separate answer booklet

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- 6. Do not write on the question paper 1037 AM

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This paper consists of THREE (3) printed pages

Candidates should check the question paper to ascertain that all

pages are printed as indicated and that no questions are missing.



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#### **SECTION A (40 MARKS)**

## Answer ALL the questions in this section.

- 1. As an Office Aday ways through which employees would maintain Date: 31.07.2025 10:37 AM health and safety in the office. (4 Marks)
- 2. Most organizations in Kenya are installing CCTV cameras in their premises. State

  THUREE EVITARY & COUNTRIBUTE dot of this development. (3 Marks)
- 3. ADSate and 1. Of fifth & 1.
- 4. Office security register contains different of fit ces's & & c upitty in formation. List FOUR items of information that are recorded in the register. (4 Marks)
- 5. Security risks may take different forms in an office. State FOUR forms of security risks that may be identified by an Office Administrator in an office. (4 Marks)
- 6. Wote Technical Institute recently bought a printing machine which was accompanied by a manual. State FOUR advantages of using a manual to operate the machine.

Printed By Technical And Vocational College (4 Marks)

Date: 7.1.0 List FOUR advantages of conducting fire drills in the organization

- (4 Marks)
- 8. Storage of office information and data is very critical in an organization. Identify FOUR office equipment that can be used to store information in an office. (4 Marks)

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- 9. Mention THREE methods of safeguarding  $o_D f_a f_{1c} c_{21} d_{0} a_7 t a_{20.25 \ 10.37 \ AM}$  (3 Marks)
- 10. Office records refer to documents and information maintained within an organization.

Staes of office records . (4 Marks)

Date: 3A no 7 O 0 f 2 f c o : 3A diffinistrator should report any security incidence to the management for necessary action. List THREE benefits of reporting idences. (3 Marks)

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#### SECTION B (60 MARKS)

Answer question TWELVE (12) and any other TWO (2) questions in this section.

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- (a) Explain FIVE measures that the company should take to ensure confidentiality of information. Printed Technical And V of a tion a | C o lege Date:  $31.07.2025\ 10:37\ AM$  Am a r k s)
- (b) The above company has been experiencing challenges in maintaining security for office equipment. Explain FIVE guidelines that the organization should observe to enhance security of equipment. (10 marks)

13.

- (a) The organization you work for has employed a new security officer. Outline to him FIVE physical risks that may occur in the organization. (10 Marks)

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14.

- A security officer has a number of duties to performing a trio on One of the selege

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  duties is to assess and record security incidences in the office. Explain FIVE

  benefits of recording these incidences. (10 Marks)
- printed By An dVocation d College
  (b) Bernwishesto dispose confidential documents that are no longer
  Date: 31.07.2025 10:37 AM

needed. As an Office Administrator, advirsent the officer of the alprocedure at o the g (10 Marks)

15.

(a) Kambu Technical Institut to purchase equipm enter the mechanical Date: 31.07.2025 10:37 AM department. Discuss FIVE factors to consider when purchasing the equipment.

(10 Marks)

Printe (b): B FIV E ac auses of security hazards that may occur in an organization.

Date: 31.07.2025 10:37 AM (10 Marks)