

Printed B College

Date: 20.11.2025 08:02 AM

**88092306T4SWC**

## **SOCIAL WORK AND COMMUNITY DEVELOPMENT LEVEL 6**

**COD/OS/SW/CR/07/6**

Printed By: Technical And Vocational College

**Coordinate Conflict Resolution and Management**

**November/December 2025**

Printed By: Technical And Vocational College Date: 20.11.2025  
08:02 AM



Printed By: Technical And Vocational College Date: 20.11.2025

08:02 AM

## **TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION COUNCIL (TVET CDACC)**

### **WRITTEN ASSESSMENT**

Printed By Vocational College

Date: 20.11.2025 08:02 AM

**TIME: 3 HOURS**

### **INSTRUCTIONS TO CANDIDATE**

Printed By: And Vocational College

1. This paper consists of **TWO** sections: **A** and **B**. Date: 20.11.2025 08:02 AM

2. Attempt **ALL** questions in section A.

Printed By: And Vocational College

3. ~~Attempt question A~~ **ELEVEN** and any other **TWO (2)** questions in section B.

Printed Technical And Vocational College

4. Marks for each question are indicated in the ~~brackets~~ booklet. Date: 20.11.2025 08:02 AM

5. Candidates are provided with a separate answer booklet

Printed By: Technical And Vocational College

6. Do not write on the ~~question~~ paper. Date: 20.11.2025 08:02 AM

Printed By: Technical And Vocational College  
**This paper consists of THREE (3) printed pages.**

Date: 20.11.2025 08:02 AM

**The candidate should check the question paper to ascertain that all pages are printed as indicated and that no questions are missing.**

## SECTION A (40 MARKS)

*Attempt ALL the questions in this section.*

Printed By: Technical And Vocational College

1. Conflict is ~~state common occurrence~~ in social interactions, but the type of conflict varies depending on the circumstances. State FOUR types of conflict that may arise in a community. (4 Marks)

Printed By Technical And Vocational College

2. ~~Effective conflict resolution~~ begins with recognising the parties involved. Outline the FOUR importance of identifying the target group in conflict resolution. (4 Marks)

Printed Technical And Vocational College

3. Communities often face disputes that disrupt ~~peace and development~~. Give FOUR causes of community conflicts. (4 Marks)

4. Conflicts usually have unique features that distinguish them from ordinary disagreements. State FOUR characteristics of community conflicts. (4 Marks)

5. Different methods can be applied to address disputes and foster harmony. Outline FOUR ~~convention techniques~~. (4 Marks)

Printed By Technical And Vocational College Date:

20.11.2025 08:02 AM

6. Tracking the progress of conflict resolution is an essential step in ensuring success. Give FOUR importance of monitoring conflict resolution measures. (4 Marks)

7. Peacebuilding activities promote harmony and ~~recon~~. State FOUR ~~recon~~ peacebuilding activities that can be used in managing community conflicts. (4 Marks)

Printed By Technical And Vocational College Date:

8. ~~Documenting conflict resolution activities~~ helps preserve information for learning and accountability. Outline FOUR tools that can be ~~use~~ ~~in documenting~~ used in documenting conflict resolution and management activities. (4 Marks)

9. After addressing conflicts, it ~~ended~~ that you share the findings with stakeholders. (4 Marks)

Printed By Technical And Vocational College Date: 20.11.2025 08:02 AM

State FOUR importance of disseminating conflict resolution findings to stakeholders.

(4 Marks)

10. ~~Participants for conflict resolution~~ ensures inclusivity and fairness. Give FOUR factors to consider when selecting members of a conflict resolution target group. (4 Marks)

## SECTION B (60 MARKS)

*Attempt question 11 and any TWO (2) other questions in this section.*

Printed Technical And Vocational College

**Read the following case study and answer the questions that follow.**

11. A local community has been experiencing recurrent conflicts over land boundaries and access to water resources. The disputes have escalated, leading to tensions among

Printed By: Technical And Vocational College

community members destruction of property, and reduced cooperation in development activities. In response, community leaders, elders, and relevant stakeholders have come

Printed By: Technical And Vocational College

together to initiate a conflict resolution programme. The process involves identifying the key parties in the conflict, conducting meetings to analyse the root causes, and documenting findings. A resolution plan is then developed, which includes mediation sessions, formulation of peace committees, and continuous monitoring to ensure that agreements are respected.

a) Explain FIVE steps to follow when establishing conflict causes. (10 Marks)

b) Discuss FIVE roles of stakeholders in the conflict resolution process. (10 Marks)

Printed By: Technical And Vocational College

12. Conflict resolution programmes require careful planning to address disputes effectively.

a) Explain the FIVE steps involved in formulating a conflict resolution programme.

(10 Marks)

b) FIVE benefits of formulating a peacebuilding programme.

Printed By: Technical And Vocational College

Date: 20.11.2025 08:02 AM

(10 Marks)

13. Involving Conflict resolution initiatives needs to be well coordinated to ensure fairness and

Printed By: Technical And Vocational College Date: 20.11.2025 08:02 AM

effe

AM

a) Explain FOUR challenges that may be encountered when analysing causes of community conflict. (8 Marks)

Printed By: Technical And Vocational College

Date: 20.11.2025 08:02 AM

b) Discuss the SIX importance of documenting conflict resolution activities. (12 Marks)

14. Conflict resolution programmes face barriers during implementation that may affect success.

Printed By: Technical And Vocational College Date: 20.11.2025 08:02 AM

a) Explain FOUR challenges likely to be encountered in implementing a conflict resolution programme. (8 Marks)

b) Methods of disseminating conflict resolution findings to stakeholders.

Printed By: Technical And Vocational College Date: 20.11.2025 08:02 AM

(12 Marks)